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QUESTION 851 Which of the following can be hot-swappable? A. Hard drive B. Tape drive C. Floppy drive D. DVD-RW Answer: A

QUESTION 852 Which of the following wireless security techniques is the MOST secure? A. Enable Wired Equivalent Privacy B. Disable SSID broadcast C. Enable Wi-Fi Protected Access D. Enable MAC filtering Answer: C

QUESTION 853 Which of the following technologies has the HIGHEST potential throughput? A. DSL B. Fiber C. Satellite D. Cable Answer: B

QUESTION 854 After plugging in and installing drivers for a wireless bar code reader, which of the following is the LAST step needed to configure the device? A. Install an inventory tracking application B. Scan the bar code on the reader's cradle C. Enable the device in Device Manager D. Remove any temporary device drivers Answer: B

QUESTION 855 Which of the following ports is BEST to use when adding a network printer in Windows XP? A. USB B. COM5 C. LPT1 D. TCP/IP Answer: D

QUESTION 856 Which of the following memory modules uses a 240-pin connector? A. DDR B. SIMM C. DDR2 D. RAMBUS Answer: C

QUESTION 857 Which of the following are potential sources of EMI? (Select TWO). A. Strong magnets B. Toaster ovens C. Cordless phones D. Flat panel TVs E. AC power runs Answer: AE

QUESTION 858 Which of the following drive connections uses a ribbon cable with a 40-pin connector? (Select TWO). A. SATA B. IDE C. PATA D. FDDE E. SCSI Answer: BC

QUESTION 859 Which of the following is a characteristic of a serial I/O port? A. RJ-11 connector B. DB-15 connector C. DB-9 connector D. RJ-45 connector Answer: C

QUESTION 860 Which of the following expansion devices would allow a user to utilize multiple hardware profiles to control an external display and power option? A. PCI Express card B. KVM C. PCMCIA card D. Docking station Answer: D

QUESTION 861 A user wants to install a new game and needs to make sure the proper version of DirectX is installed. Which of the following is the BEST way to check for the DirectX version? A. REGEDIT B. services.msc C. DxDiag D. msconfig Answer: C

QUESTION 862 Which of the following methods can be used to apply a file system to a hard drive partition? (Select TWO). A. Device Manager B. Format Command C. Disk Management D. Windows Explorer E. FDISK Command Answer: BC

QUESTION 863 Which of the following malicious software types will create multiple pop-ups on a computer? A. Adware B. Grayware C. Worms D. Spyware Answer: A

QUESTION 864 On which of the following transmission media types can LC connectors be found? A. UTP B. STP C. Coaxial D. Fiber Answer: D

QUESTION 865 Which of the following network connections would use a standard POTS line to both send and receive Internet packets? (Select TWO). A. Dial-up B. DSL C. Satellite D. OC3E E. T1 Answer: AB

QUESTION 866 Which of the following is the NEXT step in the troubleshooting theory after identifying the problem? A. Establish a theory of probable cause B. Test the theory C. Implement preventative measures D. Establish a plan of action Answer: A

QUESTION 867 A customer states their computer was fine until yesterday when they heard a pop noise and the computer stopped working. Which of the following components should the technician test FIRST? A. Main system board B. Processor C. Hard disk drive D. Power supply Answer: D

QUESTION 868 A technician just finished installing a new printer on an end user's computer. Which of the following will enable the technician to see the test page option for the printer? A. Right-click on the printer and select Properties B. Double click on the printer icon C. Right-click on the printer and select Set as Default D. Right-click on the printer and select Open Answer: A

QUESTION 869 An end user reports that their computer is making noise constantly. The technician notes that the hard drive activity light is on frequently. The technician finds plenty of free space on the drive. Which of the following BEST explains why the drive light is continuously active? A. The system has a fragmented hard drive B. The drive interface needs to be changed C. The user has too many documents on the hard drive D. The system page file has an issue Answer: A

QUESTION 870 A customer's computer crashes consistently when a specific application is launched. The technician has looked at the computer and confirmed the cause of the crash. Which of the following is the NEXT troubleshooting step the technician should take? A. Verify full system functionality B. Document the findings, actions, and outcomes C. Establish a plan of action to resolve the problem D. Question the user and identify changes the user has made to the system Answer: C

QUESTION 871 Which of the following services processes print requests and sends them to the printer? A. Printer Driver B. Print Spooler C. Printer Service D. Print Properties Answer: B

QUESTION 872 A user reports that their UPS is making a loud beeping sound. Which of the following would cause this problem? A. The UPS is overcharged B.

Incorrect wattage on the power supply.C. The UPS battery is not charged.D. The UPS is in power management mode. Answer: C

QUESTION 873After a technician installs a video card, which of the following should the technician configure NEXT? A.

ResolutionB. ColorsC. Dots per inchD. Refresh rate Answer: AExplanation:Video card is related to the resolution and color.

To make sure the card is installed correctly and working properly, you need to check the resolution. If the desired resolution is not

achieved, you can change the video card for a better one you can adjust the video card in the slot. QUESTION 874A technician

would like to connect to a computer using remote desktop. Which of the following ports does remote desktop use by default? A.

22B. 443C. 3389D. 8080 Answer: CExplanation:The default port for remote desktop application is 3389.

<http://windows.microsoft.com/en-us/windows7/allow-remote-desktop-connections-from-outside-your-home-network> (see forward

TCP port 3389) QUESTION 875Which of the following should a technician do NEXT after reporting an incident? A. Delete the

contentB. Confiscate the PCC. Go back to workD. Document the incident Answer: DExplanation:When the incident is

reported, the best thing to do afterward is to document the details of the incident especially in the hardware case. The documenting

of the incident will help determine the cause of the problem and the circumstances in which the problem occurred. More free

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