[Full Version 2017 Lead2pass New Updated 600-455 Exam Questions (61-70)

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They are limited only to PSTN phones and mobile phone; IP phones are not supported. Answer: AC QUESTION 62 Which three system responses are valid if the Cisco Unified Contact Center Enterprise (centralized deployment with remote branches) and the remote branch lose the public network connection to both of the data centers? (Choose three.) A. The local voice gateway detects the failure of the communications path. The voice gateway goes into SRST mode to provide local dial-tone functionality. B. With Cisco Unified CVP, the voice gateway detects the loss of connection to the Cisco Unified CVP call server. The voice gateway then executes local bootstrap TCL script, answers the call, and forwards it to the hunt group. C. The active call that arrived at the local PSTN connection and was answered by agent at that site remains active, however, the agent peripheral gateway loses access to the call and creates a TCD record. D. The Cisco Finesse server detects the loss of connectivity to the agent desktop and automatically signs the agent out of the system. E. With Cisco Unified CVP, the voice gateway detects the loss of connection to the Cisco Unified CVP call server. The voice gateway then connects to the communication manager cluster to provide local dial-tone functionality. Answer: ACD QUESTION 63 Which three benefits does a Cisco Unified Contact Center Enterprise centralized deployment with small agents branch provide? (Choose three.) A. It requires only a small data switch and router, IP phones, and agent desktops at remote sites for a few agents. B. It requires only limited system and network management skills at remote sites. C. Small remote branches require PSTN and SIP trunks, in addition to the ones needed for local POTS lines for emergency services (911) in the event of a WAN link loss. D. PSTN trunks for incoming traffic connect to data centers for efficiency. E. It does not use VoIP WAN bandwidth when an agent is answering the call. F. Calls extend over the WAN only while calls are in queue. Answer: ABD QUESTION 64 Which three WAN/MAN configurations are valid in the Cisco Unified Contact Center Enterprise clustering over the WAN deployment model? (Choose three.) A. A highly available visible network WAN/MAN/DWDM and a dedicated private network WAN. B. A highly available MPLS WAN shared by the visible and private networks with a 2 second convergence time. C. A highly available MPLS WAN shared by the visible and private networks where the private network is pinned to a single path and the visible network aligned to an alternate path failing to the private network path as redundant link with QoS and bandwidth provisioning. D. A highly available DWDM/CWDM network shared by the visible and private networks with a sub-500 ms convergence time. E. All traffic is converged on a single MPLS network by using appropriate QoS markings and settings to ensure latency and bandwidth requirements. F. A highly available DWDM/CWDM network shared by the visible and private networks with 1500 ms convergence time. Answer: ACD QUESTION 65 Which two options are required for the private link in the Cisco Contact Center Enterprise solution? (Choose two.) A. path diversity B. Layer 3 quality of service prioritization and queuing C. max of 1500 ms round trip time latency tolerance D. variable layer subnet masking Answer: AB QUESTION 66 In a Cisco Finesse 10.0(x) deployment, primary and secondary nodes can be installed on separate domains. Which two requirements must be met for the pair to work properly? (Choose two.) A. Each Cisco Finesse server should be able to perform DNS lookup of the other server using fully qualified domain name. B. Primary and secondary Cisco Finesse servers should only communicate with IP address. C. All Cisco Finesse clients should be able to perform DNS lookups of the Cisco Finesse servers using the FQDN. D. All Cisco Finesse clients should connect to the server with IP address. E. All Cisco Finesse clients should be local to the Cisco Finesse servers. Answer: AC QUESTION 67 Which two primary factors affect bandwidth sizing between a Cisco Unified Intelligence Center server and client? (Choose two.) A. number of historical reports the user is running concurrently B. number of concurrent agents logged on to Cisco Unified Intelligence Center C. number of historical database servers in the deployment D. number of real-time reports the user is running concurrently E. total ECC variables in bytes Answer: AD QUESTION 68 Which option initiates Test Other Side in the Cisco Contact Center Enterprise solution? A. Side A OPC B. Side A MDS C. Side B OPC D. Side B MDS E. OPC with disabled clock F. MDS with the disabled clock Answer: F QUESTION 69 Which three statements about the high availability of Cisco Unified Intelligent Contact Management central controller are valid? (Choose three.) A. If one ICM call router of a duplex pair of Cisco Unified ICM call routers fails, the

surviving ICM call router recognizes the failure when it receives no response to heartbeats over the private LAN. B. During Cisco Unified ICM call router failover processing, calls in progress in Cisco Unified Customer Voice Portal are disconnected, but all new calls are processed successfully. C. If ICM Logger side A fails, the impact of call processing is limited to ICM call router side A. D. If ICM Logger side A fails, router side B cannot send historical info to ICM Logger side A and is limited to ICM Logger side B. E. There is no impact on call processing during a Cisco Unified ICM Logger failure. F. If the private LAN fails, the peripheral gateways are used to help determine the active call router side of the duplex pair. G. If ICM Logger side B fails, the ICM Router side B cannot send real-time and historical info to logger side A. Answer: AEF QUESTION 70 Which option describes when a call type is assigned to a call in the Cisco Unified Contact Center Enterprise system? A. when the call is routed to an agent B. when the call is first post-routed from Cisco Unified Customer Voice Portal C. when the call terminates and data is written to the Cisco TCD table D. when a call-routing script hits the first Queue to Skill Group node Answer: B If you want to prepare for 600-455 exam in shortest time, with minimum effort but for most effective result, you can use Lead2pass 600-455 dump which simulates the actual testing environment and allows you to focus on various sections of 600-455 exam. Best of luck! 600-455 new questions on Google Drive: https://drive.google.com/open?id=0B3Syig5i8gpDcnZRV1pQRkNSbEU 2017 Cisco 600-455 exam dumps (All 80 Q&As) from Lead2pass: https://www.lead2pass.com/600-455.html [100% Exam Pass Guaranteed]