

## [Full Version 2017 Lead2pass New Updated 600-455 Exam Questions (41-50)]

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QUESTION 41 Which setup is correct when you configure Cisco UCS B-Series VICs (M81KR/12xx VICs) for Cisco Unified Contact Center Enterprise on Cisco UCS B-Series deployments?  
A. Enable Fabric Failover as an extra redundancy measure so that traffic from the UCS B-Series blade has the HA paths. (Both FI-A and FI-B paths are used in a failover scheme.)  
B. Disable the Fabric Failover option.  
C. Disregard this option because either mode is fine with Cisco Unified CCE on UCS B-Series deployments.  
D. Enable this Fabric Failover when the connected upstream network is operating in a Common Layer 2 domain.  
E. Disable this Fabric Failover when the connected upstream network is operating in a Disjointed Layer 2 domain.  
Answer: B

QUESTION 42 Which statement about when you deploy Cisco Unified CCE on UCS B/C Tested Reference Design TRC servers where each physical CPU core is mapped 1-1 with a vCPU is true?  
A. You can overload/over-subscribe the vCPU/cores on the UCS servers as long as you do not over-subscribe the computing resources in MHz on each server host.  
B. You cannot overload/over-subscribe the vCPU/cores on the UCS servers even if you do not over-subscribe the computing resources in MHz on each server host.  
C. You can overload/over-subscribe the vCPU/cores on the UCS servers as long as the memory reservations are within 80% of the available memory of the host.  
D. You can overload/over-subscribe the vCPU/cores on the UCS servers as long as the total CPU reservations are within 65 percent of the available CPU of the host (there is spare room in CPU computing resources).  
Answer: B

QUESTION 43 When you deploy Cisco Unified CCE on Cisco UCS C-Series Servers, which statement about the connectivity of the upstream switches is true?  
A. You can connect the Cisco UCS C-Series Servers to stacked Layer 2 switches (having multiple Layer 2 switches for HA but in a stackable configuration).  
B. You can connect to two or more Layer 2 upstream switches.  
C. You can connect to only one Layer 2 upstream switch per Cisco UCS C-Series Server.  
D. Cisco UCS C-Series Server does not support Layer 2 upstream switches.  
Answer: B

QUESTION 44 Which three features or functionalities does Cisco Unified Communications Manager provide for Cisco Unified CCE and Cisco Unified Customer Voice Portal? (Choose three.)  
A. transfer call routing from agent to agent  
B. CTI data on Cisco Agent Desktop screen pop  
C. Courtesy Callback  
D. Cisco Mobile Agents  
E. Cisco Extension Mobility for agents  
F. call queuing  
Answer: ADE

QUESTION 45 In the Cisco Unified Contact Center Enterprise Outbound Option with SIP Dialer, which two Dialing Modes apply to Transfer to IVR based campaigns? (Choose two.)  
A. Preview dialing mode  
B. Direct Preview dialing mode  
C. Progressive dialing mode  
D. Predictive dialing mode  
E. Callback mode  
Answer: CD

QUESTION 46 In the Cisco Unified Contact Center Enterprise Outbound Option with SIP Dialer, in which order does the Campaign Manager process perform record queries to send them to Dialer for dialing?  
A. pending contacts, callbacks, retries  
B. callbacks, retries, pending contacts  
C. retries, callbacks, pending contacts  
D. pending contacts, pending callbacks, pending retries  
Answer: B

QUESTION 47 In a Cisco Finesse 10.0(x) deployment, which two certificates do the Cisco Finesse primary and secondary servers accept when HTTPS protocol is used to access the administration console or agent desktop? (Choose two.)  
A. digital certificate  
B. certificate authority certificate  
C. domain validation certificate  
D. self-signed certificate  
E. root certificate  
Answer: BD

QUESTION 48 How does the Cisco Unified Contact Center Enterprise solution encrypt the logger database?  
A. AES  
B. SHAC  
C. MD5  
D. TLS  
Answer: C

QUESTION 49 In a Cisco Finesse 10.0(x) deployment, which option is needed from the primary and secondary servers for certificate authority to generate a root, intermediate, and application certificate for Cisco Finesse?  
A. fully qualified domain name of the servers  
B. physical MAC address of the NIC card from the Cisco Finesse servers  
C. Certificate Signing Request  
D. IP address of server  
E. system ID of the server  
Answer: C

QUESTION 50 When using microapps, which core components are required for calls that originate from Cisco Unified Communications Manager to Cisco Unified CVP using Comprehensive mode?  
A. CUCM: CTI Route Port, SIP Trunk, ICM: CVP Type 2 VRU, CUBE, VXML Gateway  
B. CUCM: CTI Route Point and SIP Trunk, ICM: CVP Type 2 VRU and Network VRU labels, VXML Gateway  
C. CUCM: CTI Route Point and SIP Trunk, ICM: CVP Type 10 VRU and Network VRU labels, VXML Gateway  
D. CUCM: CTI Route Port and SIP Trunk, ICM: CVP Type 10 VRU and Network VRU labels, VXML Gateway  
Answer: C

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