# CCNA Voice Practice Tests &ndash; VoIP Solution

**Topic 8 - Perform basic maintenance and operations tasks to support the VoIP solution** 1: You are CCNA VOICE associate in Lead2pass.com. The configuration for Call Park has been set. Users complain that the Call Park soft key does not appear on their phones. How to solve this problem?   A.You should add park-slot number ephone-dn 5   B.You should restart the phones.   C.You should configure park-slot number outside the range of 5XXX numbers.   D.The call-park command enable needs to be added under telephony-service.   Answer: B   Explanation:   We can learn from the exhibit that there is no problem with the configuration. In CME configuration, it is necessary to restart the phone to regain the configuration if the phone was set. 2: Which command displays a count of successful and unsuccessful control commands?  A.show mgcp calls   B.show mgcp statistics   C.show mgcp   D.debug mgcp statistics   Answer: B   Explanation:   This question is to examine the use of the following commands.   Show mgcp statistics: This command is used to display all the statistics about the mgcp command;   Show mgcp call: This command displays all the calls controlled by mgcp;   Show mgcp: This command displays the parameters about mgcp;   Debug mgcp statistics: This command shows the establishment process of the mgcp connection.   3: You are CCNA VOICE associate in Lead2pass.com. Your company is trying to configure MoH for their Cisco Unified Communications Manager Express solution. What are two possible problems with this configuration?   HHTrenton(config)#telephony-service   HHTrenton(config-telephony)#moh minuet.au HHTrenton(config-telephony)#multicast moh 224.10.16.4 port 2000 route 10.10.29.17 10.10.29.33 HHTrenton(config-telephony)#exit   HHTrenton(config)#telephony-service   HHTrenton(config-telephony)#moh.rockin.au HHTrenton(config-telephony)#multicast moh 224.10.16.4 port 2001   HHTrenton(config-telephony)#exit   A.The second multicast entry does not have a route listed.   B.The ip-source address command has not been configured   C.IP phones do not support multicast at 224.x.x.x addresses.   D.You must disable the use of the first moh file with the no moh command before configuring the second file   Answer: C D   Explanation:   This question is to examine the MOH feature of the CME solution.   As for a Cisco Unified CME solution, it is only possible to transfer a MOH file. Meanwhile, there is no configuration of multicast MOH server in IP phones. Therefore, it is only possible to receive unicast MOH, and does not support multicast MOH.