

CCNA Voice 640-461 Q&As – Cisco Unity Connection

Section 7 - Cisco Unity Connection QUESTION 1 Users report that all external callers are leaving urgent voice-mail messages. Where can this behavior be changed? A. under the Phone Menu Configuration > Unidentified Callers Message Urgency B. under the Opening Greeting > Unidentified Callers Message Urgency C. under the Message Settings > Unidentified Callers Message Urgency D. under the System Call Handlers > Unidentified Callers Message Urgency E. under the Voice-mail Box Settings > Unidentified Callers Message Urgency Answer: C QUESTION 2 Which two fields are required parameters when manually creating users on Cisco Unity Connection with predefined templates? (Choose two.) A. username (alias) B. extension C. first name and last name D. employee ID E. title Answer: AB QUESTION 3 Which two options allow the maximum message length to be adjusted in Cisco Unity Connection? (Choose two.) A. Message Settings under individual users B. User Templates > VoiceMailUserTemplate > Message Settings C. Contacts > Message Settings D. Enterprise Parameters > Maximum Message length E. Service Parameters > Voicemail Settings Answer: AB QUESTION 4 Refer to the exhibit. Where can the phone menu be accessed from?



A. from the individual users or user templates B. from the Class of Service configuration screen C. from the user contacts D. from the Interview Handler configuration screen E. from the Message Store configuration screen Answer: A QUESTION 5 Which tools allow the administrator to migrate users from Cisco Unity to Cisco Unity Connection? A. Cisco Object Backup and Restore Application Suite B. Cisco Disaster Recovery Framework Tool C. Cisco Real Time Monitoring Tool D. Cisco Unity Serviceability Tool Answer: A QUESTION 6 Which three options are valid for creating users in Cisco Unity Connection? (Choose three.) A. manual creation B. bulk using *.csv file C. bulk using enterprise parameters D. Cisco Unity Connection Serviceability E. automatic creation through TUI by users dialing into voice mail F. import through Active Directory Answer: ABF QUESTION 7 Which statement about Cisco Unity Connection user templates is true? A. Changes in user templates affect only new users to be created. B. Changes in user templates affect only existing users. C. Changes in user templates affect new and existing users. D. Changes in user templates have no impact on users unless those users are imported through Active Directory. Answer: A