

## CCNA Voice 640-461 Q&As &ndash; Cisco Unified Personal Communicator (1-2)

**Section 2 ? Cisco Unified Personal Communicator QUESTION 1** An end user reports that they are unable to control their Cisco IP phone using Cisco Unified Personal Communicator and cannot make any calls. Which situation can cause this issue?  
A.&#160;&#160;&#160; The Cisco Unified Personal Communicator is not registered in the Cisco Unified Presence server.  
B.&#160;&#160;&#160; The LDAP integration is incorrect. C.&#160;&#160;&#160; The Cisco Unified Personal Communicator is configured in desk-phone mode. D.&#160;&#160;&#160; The Allow Control of Device from CTI checkbox in the device configuration on Cisco Unified Communications Manager is disabled. E.&#160;&#160;&#160; The Allow Control of Device from CTI checkbox in the device configuration on the Cisco Unified Presence is disabled. Answer: DQUESTION 2 Refer to the exhibit. The exhibit shows a partial screen shot for a Cisco Unified Personal Communicator device. If the username that is associated with this device is jdoe, what should the device name be?

<b>Phone Type</b>	
<b>Product Type:</b>	Cisco Unified Personal Communicator
<b>Device Protocol:</b>	SIP
<b>Device Information</b>	
⚠ Device is not trusted	
Device Name*	<input type="text"/>
Description	<input type="text"/>
Device Pool*	-- Not Selected --
Common Device Configuration	< None >
Phone Button Template*	-- Not Selected --
Common Phone Profile*	Standard Common Phone Profile
Calling Search Space	< None >
Media Resource Group List	< None >
User Hold MOH Audio Source	< None >
Network Hold MOH Audio Source	< None >

A.&#160;&#160;&#160; The device name should be JDOEUPC. B.&#160;&#160;&#160; The device name should be UPCJDOE. C.&#160;&#160;&#160; The device name should be JDOE. D.&#160;&#160;&#160; The device name should be UPCCUPC. E.&#160;&#160;&#160; The device name should be UPCCSF. F.&#160;&#160;&#160; The device name has no naming convention. Answer: B