

CCNA Voice 640-461 Q&As – Cisco Unified Communications Manager (6-10)

Section 4 ? Cisco Unified Communications Manager QUESTION 6 Which call processing agent is based on Cisco IOS software and works with ISR platforms? A. Cisco Unified Presence Server B. Cisco Unity Connection C. Cisco Unified Communications Manager Express D. Cisco Unified Communications Manager E. Cisco UnifiedContact Center Express Answer: CQUESTION 7 A user in Cisco Unified Communications Manager Administration has been added to the Standard CCM Admin Users group, which includes the Standard CCMADMIN Administration role, but the user cannot add new users. What is the cause of this issue? A. The add user capability has been disabled for the group B. The incorrect group and role were assigned. C. The add user capability has been disabled for the role. D. Only theCCMAdmin user can add users. E. Users can be added only via LDAP Answer: C QUESTION 8 A new phone has been added to the Cisco Unified Communications Manager server. The phone display shows Your Current Options, but when the New Call softkey is pressed, no dial tone is heard and the call cannot be placed. What could be the cause of this issue? A. An incorrect MAC address has been entered for the new phone. B. No directory number has been assigned to a line. C. The end user is not associated with the device. D. No calling search space has been configured on the line. E. An incorrect device pool has been configured on the phone. Answer: B QUESTION 9 What Cisco client application allows administrators to interact with performance monitoring counters to assist in determining the overall health of the Cisco Unified Communications Manager server? A. Cisco Unified Communications Manager Administration B. Cisco Unified Real-Time Monitoring Tool C. Cisco Unified OS Administration D. CAR Tool E. BAT Tool Answer: B QUESTION 10 Which report can be generated by using the User Reports feature of the CAR tool? A. Traffic B. Top N C. Malicious Call Details D. CDR Error E. FAC/CMC Answer: B